

**medicare**

# **Urgent Care Clinic**

**The best place to go for care depends on the level of care you need.**

**Level 1, 2 Leo Graham Way,  
Oxenford**









**178 Nerang Street,  
Southport**



## **Primary Care**

This is your regular, trusted doctor.

**Visit primary care for:**

-  All non-life threatening health needs that can wait to be seen
-  Any noticeable changes in your general health and wellbeing, including your mental health
-  Annual exams, screenings and health checks
-  Immunisations
-  Earaches, coughs, colds, fevers and diarrhoea
-  Prenatal care
-  Chronic disease management
-  Muscle and joint pains

**Contact your GP**



## **Urgent Care**

Bulk-billed treatment for urgent conditions that aren't life threatening.

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## **Urgent Care Clinic**

**Visit an urgent care service for:**

-  Minor infections
-  Minor fractures, sprains and sports injuries
-  Back and neck pain
-  Pain when urinating (UTIs)
-  Stitches and glue for minor cuts
-  Insect bites and rashes
-  Minor eye and ear problems
-  Symptoms of respiratory illness, such as fever, cough, runny nose, sneezing, sore throat, headache or muscle ache
-  Symptoms of gastroenteritis, such as diarrhoea, vomiting, nausea or fever
-  Mild burns


**Visit an Urgent Care Clinic**



## **Emergency Care**

Emergency departments should be reserved for situations that could result in loss of life or limb if not treated immediately.

**Seek Emergency care for:**

-  Severe allergic reaction (Anaphylaxis)
-  Chest pain
-  Warning signs of stroke, including altered sensation in face, arms and legs
-  Severe bleeding or bleeding that doesn't stop
-  Severe shortness of breath
-  Serious vehicle or industrial accidents
-  Poisoning
-  Complicated bone fractures
-  Major illness
-  Head injuries with loss of consciousness
-  Suicide attempts or thoughts

**Go to nearest ED or call 000**

 **Bulk-billed services.**  **No appointments necessary.**  **On-site parking.**